unum® | employee NAVIGATOR

Helping brokers win today and grow for tomorrow

Unum Broker Connect delivers deeper integrations with Employee Navigator for an easier benefits administration experience

Making Employee Navigator work even harder for you

Unum Broker Connect, our unique operating model and integration capabilities, allows your cases to get onboarded quickly and accurately while reducing administrative burdens on your team.

Compatible insurance products for an enhanced benefits bundle:

Long Term Disability

Short Term Disability

Accident

Critical Illness

Life

AD&D

Dental

Vision

The real ROI? More time to stay focused on growth

As a broker, you already know the challenges:

- Time-consuming manual tasks

- More pressure for profitability

- Developing the relationships you need for continued business growth

To thrive under tight timelines, changing conditions and evolving HR technology, brokers need simple solutions that help their clients get the coverage they need along with the power to close cases quickly so you can drive more business and achieve your goals.

Here for a better broker experience

Unum Broker Connect is designed to help alleviate these burdens and allow you to focus on what truly matters — driving growth, maximizing ROI and moving seamlessly to the next case.

As one of the first major carriers to support real-time, API-based connections, Unum offers deeper integrations with Employee Navigator that enable automated benefits administration. This ensures your cases are onboarded quickly and accurately, significantly reducing administrative burdens on your team while creating a better experience for employers and employees alike.

The capabilities that make a difference for you

Onboard clients quickly, with deep integration that saves time and increases accuracy.

Streamlined implementation

Get cases set up and enrolled quickly while reducing administrative effort for your team and clients.

- Onboarding teams fully dedicated to Unum Broker Connect platforms
- Standardized eligibility and plan provisions to expedite implementation
- Partner Relationship Directors at the ready for platform consultations
- Ensured plan build alignment between Unum and Employee Navigator systems
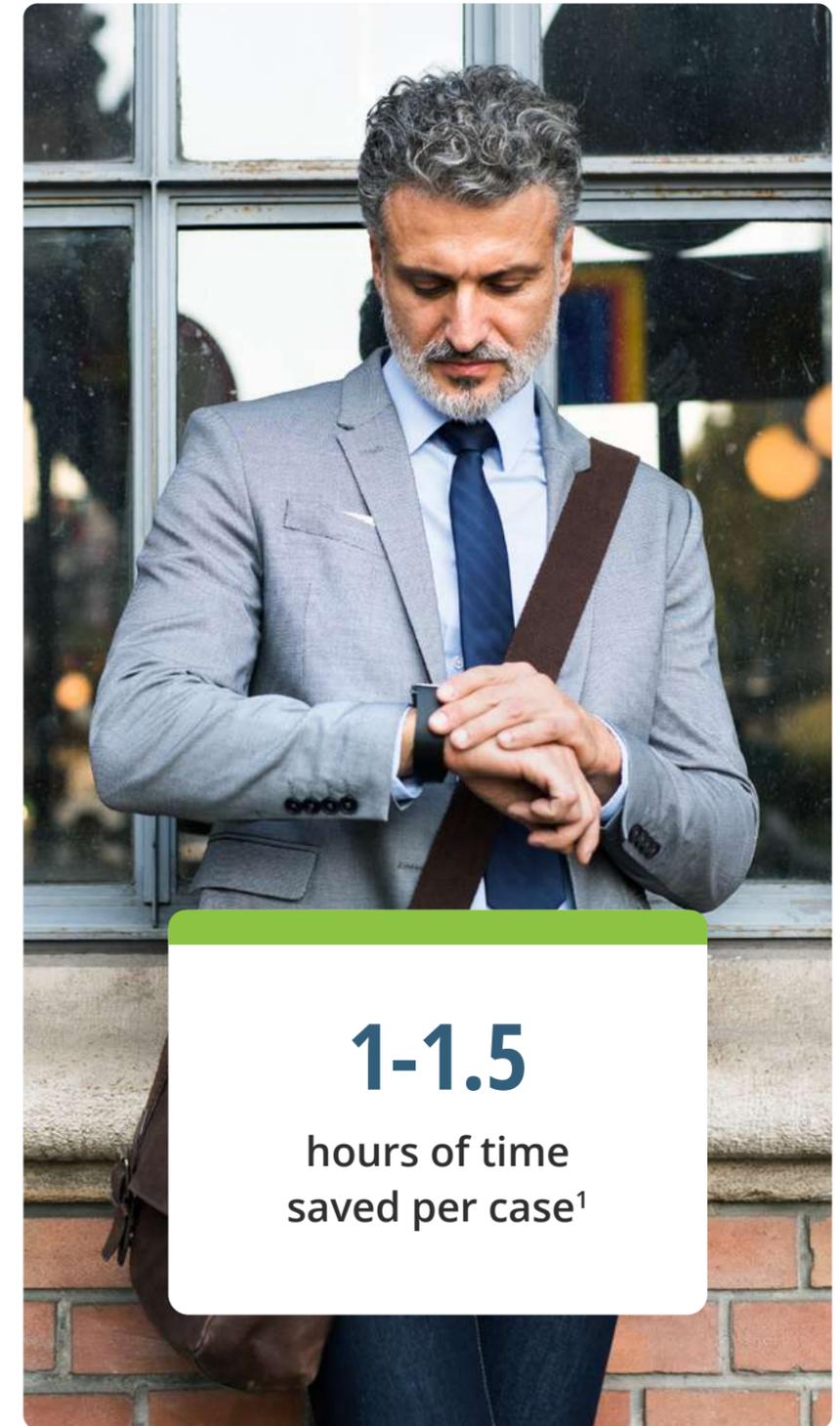
Plan setup solutions

Automated plan build

Plans are built automatically, exactly to quote, due to our proprietary application programming interface (API) connection with Employee Navigator.
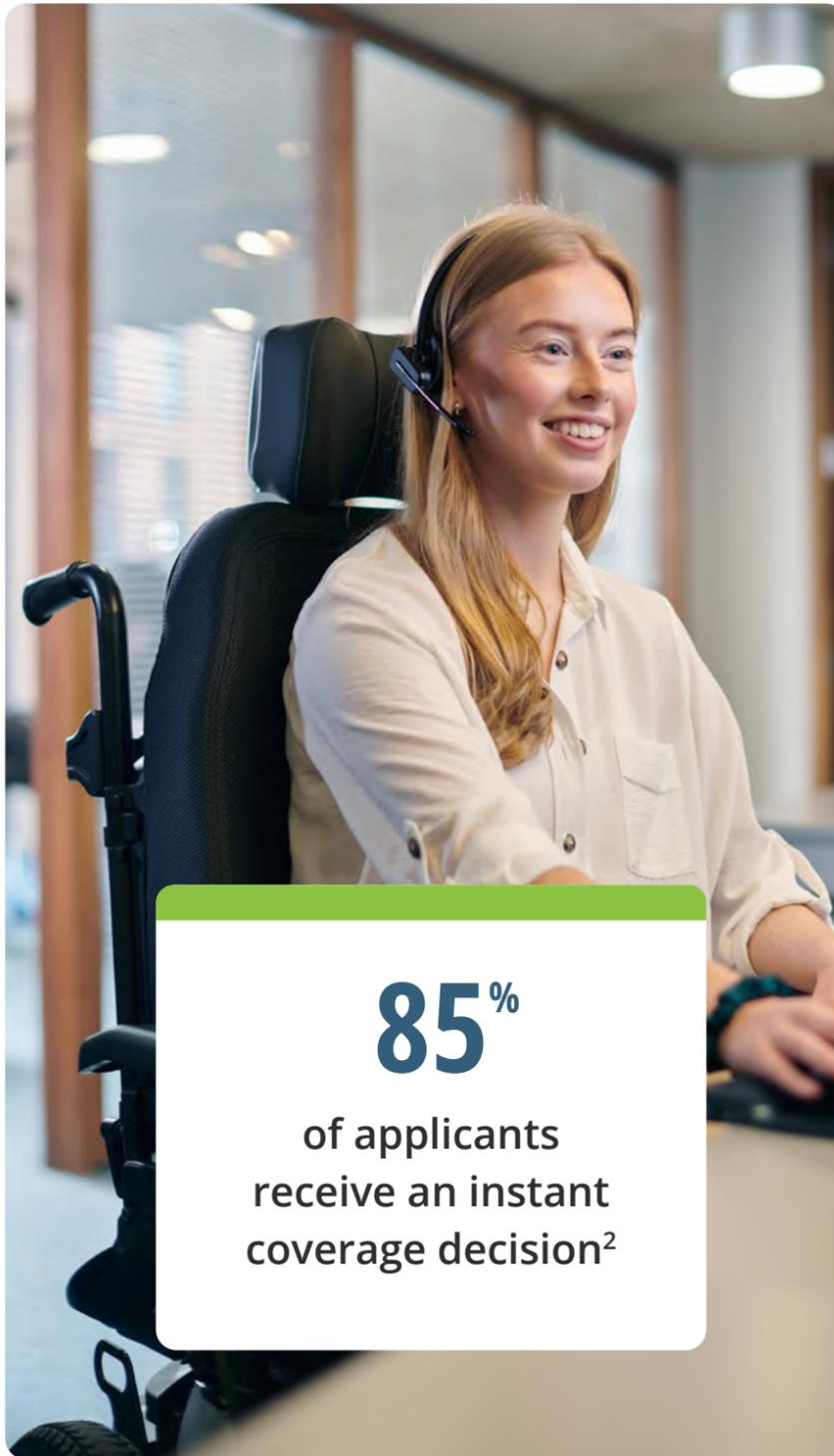
- Loaded with all rates, provisions and plan details
- Minimizes need for invoice reconciliation
- Reduces potential for claims issues

Plan Build Guide

If time doesn't allow for our plan design API, our Plan Build Guide provides a step-by-step walkthrough of the Employee Navigator UI, saving your team considerable time while ensuring accurate setup for new Unum plans.

1-1.5
hours of time saved per case[1]

85%

of applicants receive an instant coverage decision[2]

Embedded evidence of insurability

Reduce the EOI process from weeks to minutes with real-time decisions and no paper forms.

- Embedded EOI application completion rates over 90%[2]

- EOI decisions returned and employee elections available for review inside Employee Navigator

- Application accessed via single sign-on (SSO) link

- All enrollment types supported:
  - Open enrollment
  - New hires
  - Qualifying life events

- Payroll deductions automatically sent to group's payroll system (if integrated with Employee Navigator)

Seamless data exchange

Utilize Employee Navigator as the system of record for your clients' employee benefits data.

- Partner Error Tool provides full member-level transparency

- Proper plan setup, either via our automated plan setup API or built manually with the Plan Build Guide, alongside accurate member-level deductions returned via the EOI app API, ensure invoice accuracy and drastically reduce need for reconciliation

- Employee Navigator's weekly data connections processed same day

- Open, current and prior elections can be submitted simultaneously with no processing delays

A long-term partnership built on broker success

Unum is proud of our longstanding partnership with Employee Navigator and our commitment to delivering a best-in-class integration and service model for brokers.

2016
partnership begins

5,000+
customers

Looking to the future

Unum is dedicated to continual innovation and advancing HR technology, with enterprise-wide initiatives to expand our capabilities to meet the changing demands of brokers and their clients.

Saving time for you and your clients

BROKER

"My customers are set up accurately and quickly, with any questions or issues addressed by Unum experts."

80% of cases are live within 15 days

"My team doesn't have to spend hours manually setting up plans, saving us time and ensuring accuracy."

98% automated plan setup

"We only enter employee changes one time in one place, and Unum receives them automatically."

14% decrease in monthly average of SRs

"Employees no longer wait weeks to be emailed an EOI link. They can move right from enrollment to EOI in Employee Navigator."

100% of decisions are returned automatically

Brokers mean business

Unum delivers everything they need.

Unum Broker Connect helps brokers win more by optimizing your Employee Navigator experience. Get cases set up and enrolled quickly while reducing administrative effort for your team and clients.

[⬈ **Schedule a demo**]

More business is waiting

Partner with Unum for a greater return on your Employee Navigator investment.

Integrated technology

Benefit experts

Increased ROI for brokers

Contact your Unum representative for more details.

Better benefits at work.™

unum.com

1 The Cason Group internal data, 2025.

2 Unum internal data, 2025.

Employee Navigator and the Employee Navigator logo are trademarks of Employee Navigator, LLC and are used with permission.

Insurance products are underwritten by the subsidiaries of Unum Group.

© 2025 Unum Group. All rights reserved. Unum is a registered trademark and marketing brand of Unum Group and its insuring subsidiaries.

MK-2592550   FOR BROKERS AND EMPLOYERS   (5-25)